

New England Funeral & Cremation Center

25 Mill Street
Springfield, MA 01108 | (413)733-1522

General Price List

Darlene Willey Sliwa

We are a private, funeral director-owned business. New England Funeral Home & Cremation Center is a proud partner of Milestone Funeral Services of Massachusetts, LLC. Local address; 25 Mill Street, Springfield, MA 01108. Shareholders include Darlene Willey Sliwa, Michael Martel, and Timothy Smart. We are proud to offer you our service and merchandise pricing representative of our local partners and NY based suppliers.

These prices are effective as of January 1, 2024, but are subject to change without notice.



General Price List

These prices are effective as of January 1, 2024 but are subject to change without notice. The goods and services shown below are those we can provide to our customers. You may choose only the items you desire. However, any funeral arrangements you select will include a charge for our basic services and overhead. If legal or other requirements mean you must buy any items you did not specifically ask for, we will explain the reason in writing on the statement we provide describing the funeral goods and services you selected.

Basic Services of the Funeral Director and Staff and Overhead	\$2,995
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This fee for our basic services and overhead will be added to the total cost of the funeral arrangements you select. (This fee is already included in our charges for direct cremations, immediate burials, and forwarding or receiving remains.)

This fee includes the following:

- >Personnel and facilities available 24 hours a day, 365 days a year to respond to initial call or request for service.
- >Arrangement conference with family and/or responsible parties.
- >Coordinating service plans with cemetery, crematory, and/or other parties involved in the final disposition of the deceased.
- >Clerical assistance in preparing and completing the death certificate.
- >Clerical assistance in preparing legal documents and authorizations.
- >Temporary shelter of the deceased person.
- >Coordinating with cemetery, crematory, and/or other parties involved in the final disposition or transfer of the deceased person.
- >Preparation of necessary forms for governmental agencies.
- >Proportionate share of overhead expenses such as, but not limited to, facility maintenance, equipment, licensing, insurance, utilities, record keeping, property taxes, governmental compliance and administrative services.

Preparation of the Body

Except in certain special cases, embalming is not required by law. Embalming may be necessary, however, if you select certain funeral arrangements, such as a funeral with viewing. If you do not want embalming, you usually have the right to choose an arrangement that does not require you to pay for it, such as direct cremation or immediate burial.

Embalming	\$900
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Other Care and/or Preparation

Cosmetic application, hairdressing/barbering, dressing of the deceased person	\$650
Minimum care (when embalming is declined): Inspection, bathing, surface disinfection prior to cremation or immediate burial	\$650
Refrigeration in a controlled temperature environment, per day, after the first 24 hours	\$100
Special Care for Autopsied Cases\$295
Trauma or disease reconstruction, as requested, per hour	\$195
Anatomical gift reconstruction, as requested, per hour	\$195
Removal of pacemaker	\$100

Facilities, Staff, and Additional Services

All of the ceremonies listed below include transporting flowers, displaying flowers and/or personal memorabilia, room set-up, preparing a record for the clergy or other participants, monitoring the guest register book, disseminating memorial folders, coordinating activities with clergy, musicians and speakers, ushering of family and guests, collecting sympathy cards and/or donations, use of Funeral Center music system, and customary equipment, as may be necessary.

Use of facilities and staff for visitation\$875
Private Family Viewing—One Hour viewing with minimal preparation performed to your loved one	\$875
Identification Viewing—Viewing for 2-3 family members for 10-15 minutes at Funeral Center	\$425
Use of facilities and staff for funeral ceremony at the Funeral Center	\$795
Use of facilities and staff for memorial service, reception, gathering, or other tribute	\$795
Staff services for funeral ceremony, memorial service, reception, or other tribute at any other facility (i.e. church or hall)	\$795
Staff services and equipment for graveside-only ceremony	\$795
Surcharge for use of facilities and staff on holidays	\$500
Preparing legal-consular documents for international shipment, not including foreign consulate fees	\$100
Preparing and handling Insurance Policies	8% Fee
Loan Processing Administration Fee	\$595
Preparation and submission of Obituary/Website Hosting	\$295
Scattering of cremated remains (local site)	\$200
Preparation of urn for shipment via USPS	\$175
Transfer of cremated remains to non-Funeral Center urn	\$100
Delivery of Cremated Remains—Within 15 Miles	\$175

Facilities, Staff, and Additional Services Contd.

Additional personnel required for transfer of deceased person, per person, per transfer	\$295
Professional bearers (6) and sedan	\$650
For additional services that may be requested of the Funeral Center staff above and beyond those listed above, per man hour	\$100
Digital imaging of fingerprints	\$95

Transportation

Beyond a 15 mile radius of the Funeral Center an additional charge of \$3.00 per mile will be charged for all Funeral Center vehicles. If your request requires our personnel to drive for more than a total of 8 hours, expenses equal to lodging and food will be added to transportation charges.

Transfer of the deceased person to the Funeral Center	\$595
Hearse/Ceremonial Vehicle and driver (3.5 hours \$80 /hour overtime)	\$595
Limousine and driver, seating a maximum of 7 passengers (3.5 hours \$80/hour overtime)	\$495
Specialty vehicle-SUV limousine and driver, seating a maximum of 12 passengers (3.5 hours \$90/hour overtime)	\$710
Flower car and driver	\$350
Lead car and driver (3.5 hours \$80/hour overtime)	\$495
Utility-Service vehicle and driver	\$350
Additional transfer of deceased person to place of autopsy or anatomical-research facility (includes return to Funeral Center)	\$250
Transfer of deceased person to airport or other third-party carrier	\$250

Cash Advances

We are glad to make cash advances on your behalf. Exact charges will be determined at time of need. They may include, but are not limited to:

- > Disposition Permit
- > Clergy Honorarium
- > Medical Examiner Fee
- > Newspaper Obituary
- > Certified Copy of Death Certificate
- > Crematory Fee
- > Cemetery Charges

Merchandise

Caskets	\$875 to \$7,995
<i>A complete price list will be provided at the Funeral Center.</i>	
Outer Burial Containers	\$1,300 to \$12,000
<i>A complete price list will be provided at the Funeral Center.</i>	
Cremated Remains Containers	\$95 to \$1,400

Miscellaneous Merchandise

Our miscellaneous merchandise may include, but is not limited to:

>Pictorial video tribute.....	from \$350
>Air tray (required for long-distance shipping).....	\$295
>Professionally-printed laminated memorial cards, 40 count.....	\$2.75
>Cross.....	\$15
>Memorial packages (includes guest register book, memorial cards, and acknowledgment cards).....	from \$395
>Memorial packages (as above, with select professionally-printed memorial folders).....	Additional \$100
>Acknowledgment cards, per box.....	from \$25
>Guest register books.....	from \$75
>Wood presentation flag case.....	from \$195
>Women's or Men's clothing.....	from \$225
>Shroud.....	from \$95
>Keepsake jewelry.....	from \$95

Additional Services

Forwarding of Deceased to Another Funeral Home:.....\$3,495

This charge includes the transferring of the deceased from their place of death, basic services of the funeral director, staff, administrative staff, embalming, filing and securing of necessary authorization and transportation to local airport. Transportation beyond a 15-mile radius will be charged at \$3 per mile. This fee does not include any facility or staff usage for viewing or ceremony prior to forwarding of the deceased, or any casket or shipping unit.

Receiving Remains from Another Funeral Home.....\$2,995

This charge includes receiving the deceased and bringing him/her to our Funeral Center from the sending mortuary, temporary shelter of the deceased, staff services to coordinate disposition arrangements, transporting the deceased to a local cemetery or crematory and supervision of the disposition. This charge does not include any facility or staff presence for viewing or ceremony prior to the final disposition taking place.

Immediate Burial (Green Burial).....\$2,995 to \$3,995

Our charge for immediate burial (without rites or ceremonies) includes our Basic Service Fee, transfer of deceased person to the Funeral Center, transportation of the deceased person to the cemetery, and customary services of funeral center personnel. Any casket provided by your must meet state and cemetery requirements.

>Immediate burial with casket provided by the purchaser.....	\$2,995
>Immediate burial with cloth-covered fiberboard casket.....	\$3,690
>Immediate burial with steel casket.....	\$3,995
>Immediate burial with casket selected from our Funeral Center (in addition to cost of casket).....	\$2,995

DIRECT CREMATION \$1,995 to \$5,495

Our charge for direct cremation (without rites or ceremonies) includes the transfer of the deceased person to the Funeral Center, Basic Services of the Funeral Center and staff, sheltering the deceased person, verification of identity of deceased person prior to cremation, transportation to the crematory, retrieving the cremated remains from the crematory, placement of cremated remains in the urn selected by the family. Any container for the deceased person provided by the purchaser must meet all state and crematory requirements. This charge does not include the use of staff or facilities for visitation, ceremony or reception or cash advances. If you want to arrange a direct cremation, you can choose:

>Direct cremation with container provided by the purchaser.....	\$2,995
>Direct Cremation with minimum container.....	\$2,995
>Direct Cremation with fiberboard container.....	\$3,515
>Direct Cremation with pine cremation casket.....	\$3,890
>Direct Cremation with oak cremation casket.....	\$4,895
>Direct Cremation with cherry cremation casket.....	\$5,495
>Online Arrangements Only, includes container.....	\$1,995

If you want to arrange a direct cremation, you can use an alternative container. Alternative containers encase the body and can be made of materials like fiberboard or composition material (with or without an outside covering.) Our minimum container is cardboard construction.

Personal Enhancement Offerings

- >“What I remember most” cards
- >Balloon release
- >Personal memorabilia displays
- >Video tributes
- >Candlelight ceremonies
- >Flowers
- >Dove release
- >Memory cake
- >Special transportation arrangements
- >Memorial candles
- >Flag displays
- >Outdoor ceremonies
- >Special music
- >Live music
- >Food and banquet arrangements

Payment Options

Our Payment Options allow us to accept Cash, Credit Card, Bank Check and Money Order. Payment is due before services are rendered.

Selection Guide & Casket Price List

Effective January 1, 2024

Dual Disposition Wood Selections

Riley	\$3,795
<i>Hardwood-Dark Exterior, Linwood Interior</i>	
Clifton	\$3,395
<i>Hardwood—Dark Exterior, Crepe Interior</i>	
Chestnut	\$3,095
<i>Hardwood-Dark Exterior, Crepe Interior</i>	
Delray	\$2,695
<i>Hardwood-Light Exterior, Crepe Interior</i>	

Steel Selection

Merlot	\$3,795
<i>N01—18Ga. Steel Exterior, Crepe Interior</i>	
Ivory Gold	\$3,595
<i>Q01—20Ga. Steel Exterior, Crepe Interior</i>	
Revere Silver	\$3,395
<i>M39-20 Ga. Steel Exterior, Linwood Crepe</i>	
Ocean Blue	\$3,195
<i>S01—20 ga. Steel Exterior, Crepe Interior</i>	

Specialty Caskets

Ceremonial Casket	\$2,195
Passages Seagrass Casket	\$2,095

Disclaimer of Warranties: New England Funeral & Cremation Center makes no representation or warranties regarding caskets. The only warranties, expressed or implied, granted in connection with caskets and/or containers sold are the express written warranties, if any, extended by the manufacturer's thereof. New England Funeral & Cremation Center hereby expressly disclaims all warranties expressed or implied, relating to caskets and/or container, including, but not limited to, the implied warranties merchantability and fitness for a particular purpose.

Outer Burial Price List
Effective January 1, 2024

Premium Strength
Triple Reinforced

Wilbert Bronze\$12,200

Standard Strength
Double Reinforced

Bronze Triune\$3,650

Copper Triune\$3,550

SST Triune\$3,100

Cameo Rose Triune\$3,100

Veteran\$3,100

Basic Strength
Single Reinforced

Venetian\$2,400

Continental\$2,050

Monticello\$1,890

Salute\$1,890

Standard Strength Urn Vault
Double Reinforced

Bronze Triune\$1,150

Copper Triune\$1,100

SST Triune\$1,050

Cameo Rose Triune\$1,050

Veteran\$995

Basic Strength Urn Vault
Single Reinforced

Venetian & Venetian Short 13" Height\$945

Monticello & Monticello Short 12" Height\$795

Disclaimer of Warranties: New England Funeral & Cremation Center makes no representation or warranties regarding outer burial containers listed above. The only warranties, expressed or implied, granted in connection with outer burial containers sold are the express written warranties, if any, extended by the manufacturer's thereof. New England Funeral & Cremation Center hereby expressly disclaims all warranties expressed or implied, relating to outer burial containers, including, but not limited to, the implied warranties merchantability and fitness for a particular purpose.

Payment Policy

To lose someone you love is one of the most emotionally challenging times in life. It can be overwhelming and can impair one's judgement. Therefore, it is important to be realistic with funeral expenditures. We want to assist you in planning the most meaningful celebration to honor your loved one's life while also keeping in mind your financial well-being after services are over. It is important that arrangements reflect your wishes within the budget you set forth.

We strive to serve every family as if it were our own. Our compassionate staff will work to meet your requests in planning a one-of-a-kind ceremony to highlight the life your loved one lived. Before you conclude conversations with our directors, they will discuss the following terms for payment with you and provide an itemized list of Goods and Services that you have selected. Funeral payment must be determined at the time of arrangements or prior to setting the funeral date.

We accept the following forms of payment:

>A fully funded pre-arranged funeral.

>Cash, Check, Money Order, or Credit Card.

>Life Insurance policies collected through Express Funeral Funding. Policies must be assigned to the funeral home. Any policy that is contestable will not be accepted as a viable payment method. Service information will not be determined until Life Insurance proceeds have been confirmed by the funeral home.

In cases where the deceased's estate must stand the burden of paying the funeral expenses, a family representative will be required to pay the funeral expenses and file claim for reimbursement with the loved one's estate.

At least one family representative and New England Funeral and Cremation Center must mutually agree upon financial responsibility. Please let us know which method of payment you prefer and if you have any questions.