

# HENDERSON

## FUNERAL HOME & CREMATION SERVICE, INC.

• 52 Hancock Street, Springfield, MA 01109. | TEL 413.737.3316 | Fax 413.739.7685 •  
[www.hendersonsfh.com](http://www.hendersonsfh.com)

### GENERAL PRICE LIST\*

\*These prices are effective as of November 1, 2023 and are subject to change without notice.

The goods and services shown below are those we can provide to our customers. You may choose only the items you desire. **However, any funeral arrangements you select will include a charge for our basic services and overhead.** If legal or other requirements require you must buy any items you did not specifically ask for, we will explain the reason in writing on the statement we provide describing the funeral goods and services you selected.

<b>BASIC SERVICES OF FUNERAL DIRECTOR AND STAFF</b> .....	\$2,650.00
Our fee for the services of funeral director and staff includes, but is not limited to, staff to respond to initial request for service; arrangement conference with family or responsible party; arrangement of funeral; preparation and filing of necessary authorizations and permits; recording vital statistics; preparation and placement of obituary notices; staff assistance prior to, during and following the funeral, including coordination with those providing other portions of the funeral, e.g. cemetery, crematory and others. Also included in these charges are overhead expenses relative to our facility, such as insurance, maintenance, and utility expenses, secretarial and administrative costs, and equipment and inventory cost. This fee for our basic services and overhead will be added to the total cost of the funeral arrangements you select. (This fee is already included in our charges for direct cremations, immediate burials, and forwarding or receiving remains.)	
<b>EMBALMING</b> .....	\$920.00
Except in certain special cases, embalming is not required by law. Embalming may be necessary however, if you select certain funeral arrangements such as a funeral with viewing. If you do not want embalming, you usually have the right to choose an arrangement that does not require you to pay for it such as direct cremation or immediate burial.	
A. Embalming autopsied remains .....	\$980.00
 <b>OTHER PREPARATIONS OF BODY</b>	
Preparing body for viewing; including casketing, etc. ....	\$350.00
Bathing and surface disinfection prior to Cremation or Immediate Burial .....	\$240.00
 <b>TRANSPORTATION OF REMAINS</b>	
Removal Van Removal to Funeral Home .....	\$295.00
HEARSE (Casket Coach) to Cemetery of choice (within 20 miles of HFH) .....	\$295.00
*LIMOUSINE (Outsourced) .....	\$450.00
Limo: Overtime \$75 per/hour after 3 ½ hours	

**USE OF FACILITY & STAFF FOR VIEWING /VISITATION**

Our services include set-up of visitation area, placement of encased remains, display of floral arrangements, supervision of and

- A. Use of Facilities and Staff for Funeral Ceremony at the Funeral Home or Church.....\$600.00
- B. Use of Facilities and Staff for Viewing (calling hours) at the Funeral Home (up to two hours) \$350.00
- C. Use of Facilities and Staff for Viewing (calling hours) at a Church (up to two hours) .....\$350.00
- D. Each additional hour of viewing at the Funeral Home or Church (after two hours) .....\$150.00
- E. Use of Facilities and Staff for Memorial Services at the Funeral Home/Church .....\$350.00
- F. Use of Equipment and Staff for Graveside Services (does not include vault or burial liner) .\$.3,105.00
- G. Viewing of remains before Direct Cremation, immediate burial or forwarding (1/2 hr.) .....\$100.00
- H. Graveside service/Urn Burial.....\$450.00
- I. Massachusetts Veterans Memorial Cemetery for a Veteran..... No Charge
- J. Massachusetts Veterans Memorial Cemetery for a Spousal Burial.....\$300.00

**FUNERAL MERCHANDISE** .....A complete price list will be provided at the Funeral Home

- CASKETS ..... \$700.00 to \$30,000.00
- OUTER BURIAL CONTAINER (Vault or Grave Liner) .....\$975.00 to \$8,700.00
- Oversize Outer Burial Vault .....\$1,950.00 and Up
- CREMATION CASKET .....\$300.00 to \$4,300.00
- CREMATION .....\$250.00 to \$1,000.00
- AIR TRAY Air Tray (for use when forwarding remains) ..... \$300.00

**CREMATION/ BURIAL PACKAGES**

**DIRECT CREMATION** ..... \$2,940.00 to \$3,840.00

Our charge for a direct cremation (without ceremony) includes:

Basic services of funeral director and staff; a proportionate share of overhead costs; removal of remains; transportation to Crematory; necessary authorizations and cremation if relevant. If you want to arrange a Direct Cremation, you can use an Alternative Container. Alternative Containers encase the body and can be made of materials like fiberboard or composition materials (with or without outside covering). The containers we provide are a fiberboard container, an unfinished wood box, and a minimum casket. ...(See Casket List)

- A. Direct cremation with container provided by the purchaser .....\$2,940.00
- B. Direct cremation with a fiberboard container .....\$3,120.00
- C. Direct cremation with an unfinished wood box. (Alternative Container) .....\$3,475.00
- D. Direct cremation with a minimum casket. ....\$3,840.00

**CREMATION WITH A SERVICE**.....\$5,800.00

Does not include cash advances (death cert., pastor, musician, programs, guest book, urn, newspaper obit)

Particle Board Cloth Covered .....\$4,560.00

**IMMEDIATE BURIAL** .....\$3,190.00

Our charge for an immediate burial, without any attendant rites or ceremonies, includes:

Removal and shelter of remains, local transportation to the cemetery, basic services of Funeral Director and staff, authorizations, and a proportionate share of overhead costs. It does not include embalming, merchandise, use of facilities for viewing of funeral or preparation of body.

(DOES NOT INCLUDE COST OF CASKET, GRAVELINER OR VAULT)

- A. Immediate burial with casket provided by purchaser .....\$3,190.00
- B. Immediate burial with alternative container .....\$3,270.00
- C. Immediate burial with cloth covered wood casket .....\$3,190.00

## REMAINS HANDLING

**FORWARDING REMAINS TO ANOTHER FUNERAL HOME** .....\$3,240.00

Our charge includes basic services of Funeral Director and Staff; a proportionate share of overhead costs; removal of remains; embalming, necessary authorizations if relevant; and local transportation to the airport **does NOT include cost of Airline fees**

**RECEIVING REMAINS FROM ANOTHER FUNERAL HOME** .....\$2750.00

Our charge includes basic services of Funeral Director and Staff; a proportionate share of overhead costs; care of remains; transportation of remains to funeral home and to cemetery of crematory. This charge includes local transfer of remains to our facility and local transportation of remains to the place of final disposition. It does not include merchandise, optional use of facilities, staff and equipment; the use of facilities for viewing and/or a funeral ceremony; and other preparation of remains if necessary.

Temperature Controlled Facility (OFF-SITE) .....\$42.00/day

## REMEMBRANCE PACKAGES

- A. 8 1/2 programs, color, photo (100) starting at \$200.00 (see price listing) .....\$200 and up
- B. Small memory folders/prayer cards (per 100) .....(see price list)
- C. Custom programs, prayer cards, and bookmarks .....(see price list)
- D. Guest Register Book .....\$42.00
- E. Acknowledgement Cards (25 per box) .....\$18.00
- G. Zoom/Live Streaming .....\$180.00
- H. Tapestry .....\$150.00
- I. Pillows.....\$112.00

## CASH ADVANCES

Cash advances are charges necessary to conduct a Funeral Service. Said charges represent a cash outlay, without a profit being realized by Henderson Funeral Home.

### REQUIRED FEES

- A. Burial Permit Springfield, MA \$15.....Varied from City or Town

### OPTIONAL FEES

- B. Certified copy of death certificate from Springfield, MA .....\$20.00  
For other towns cost will be provided (minimum \$20)
- C. Minister Honorarium (Protestant, Catholic & Episcopal) .....\$250.00
- D. Sexton Charges (Episcopal Church) .....\$100.00
- E. Organist/Pianist:.....\$150.00
- F. Soloist .....\$150.00
- G. Newspaper Notice Pricing varies, Cost will depend on the number of lines ..... TBA after submitted  
\$5.44 Daily per line Mon – Wed  
\$6.95 per line – Sun. and Thurs  
Color or B/W, 2<sup>nd</sup> day run-half price.  
Include a photograph.....\$100.00

## CASH ADVANCES

H. Crematory Fees .....	Varied
Hillcrest Park Crematory .....	\$350.00
Springfield Crematory .....	\$350.00
I. Medical Examiner Fee .....	\$200.00
J. Use of Crematory's Chapel .....	\$275.00
K. Cemetery .....	dependent on Cemetery of choice
L. Airlines (shipping not included).....	Varied

### OTHER MERCHANDISE AND SUPPLEMENTAL SERVICES:

Cremation Jewelry .....	Will Quote Price at Planning Meeting
Urns .....	Will Quote Price at Planning Meeting

## PAYMENT POLICY

- A. The Funeral Home DOES NOT advance payment for cemetery, flowers, or newspaper obituary expenses. Florists will require FULL PAYMENT when order is placed. Cemeteries will require FULL PAYMENT before the Funeral. Obituaries must be PAID IN FULL before being placed in the newspaper.
- B. CASH ADVANCES, that is, the cost of Death Certificates; Burial Permits; the Clergy; musicians including: organists and soloists; Newspaper Notices (estimated); and interest fees incur to obtain funeral funding are paid at the signing of the Statement of Funeral Goods and Services contract.
- C. FULL PAYMENT of Funeral Home expenses is to be made before the Funeral, unless there is Life Insurance which has been confirmed to be enforced and the proceeds covering the Funeral bill are assigned in writing by the beneficiary to the Funeral Home. We will not submit a claim for any insurance policy that is contestable, usually under two (2) from issue date. Payment is due within 48 hours from the signing of the contract date if there is no life insurance.
- D. Payments may be made with CASH, BANK CHECK or MONEY ORDER. PERSONAL CHECKS are accepted pending check approval and with proper identification.  
VISA, MASTER CARD AND AMERICAN EXPRESS ARE ACCEPTED
- E. Under circumstances where the deceased's estate must stand the burden of paying Funeral expenses, we ask that a member of the family pay Funeral expenses and file their claim for reimbursement with the decedent's estate.

Visit our website at [www.hendersonsfh.com](http://www.hendersonsfh.com) where you can view newspaper obituaries, sign digital guestbooks, view our line of caskets, vaults, urns, etc. and prearranged funerals.

**\*\*\*\*The funeral home will not transfer human remains to third party purchased URNS.**